

ThorPCX Backup Procedure SUPPORT DOCUMENT

THORPCX BACKUP PROCEDURE

Manually Backing Up ThorPCX's Configuration

A backup of ThorPCX's configuration files is a good, preventative and proactive way to help restore ThorPCX's configuration to its previous state in the event of a system crash or a reinstallation of the ThorPCX software.

1. In order to manually perform a backup of all configuration files important to ThorPCX, a safe location must be selected either on the local disk or, preferably, on a separate disk attached to the PC via USB, Firewire, or a mapped network drive.

2. Once a suitable location has been found, navigate to the following operating systems specific folder path:

<u>For Windows 7 / Windows Vista:</u> <driveletter>\ProgramData\Thor Guard\ThorPCX 3.0 <u>For Windows XP:</u> <driveletter>\Documents and Settings\All Users\Application Data\Thor Guard\ThorPCX 3.0

The folder contents should be similar to the following:



The contents may differ by a few files and folders, but the three files displayed in the picture above are the files which should be backed up.

IMPORTANT: Go to Page 3 if you have trouble finding the Thor Guard and/ThorPCX 3.0 folders.

3. In order to perform a simple backup, copy and paste the three files: Sites.mdb, thorpcx.ini, and thorpcx.lic, to the safe location acquired in Step 1. This will save these important files so they can be copied and pasted back in if a system crash occurs or if ThorPCX needs to be reinstalled.

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Manually Restoring ThorPCX's Configuration

In the event of a system crash or a reinstallation of the ThorPCX software, previous settings may need to be reacquired. If the settings files were previously backed up, these setting can be reacquired by locating the backup files and restoring them to ThorPCX's configuration folder.

1. Locate the three files (thorpcx.ini, thorpcx.lic, and Sites.mdb) from the backup folder created in Step 1 of **Manually Backing Up ThorPCX's Configuration** (previous page).

2. Once the location of the backup files has been found, select all three of them and copy them to the following operating system specific folder path:

<u>For Windows 7 / Windows Vista:</u> <driveletter>\ProgramData\Thor Guard\ThorPCX 3.0 <u>For Windows XP:</u> <driveletter>\Documents and Settings\All Users\Application Data\Thor Guard\ThorPCX 3.0

The folder contents should be similar to the following:

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<u>File E</u> dit <u>V</u> iew F <u>a</u> vorites <u>T</u> oo	ls <u>H</u> elp			
🕒 Back 🔹 🕥 🕘 🏂 🔎	Search 😥 Folders 🛄 🕶			
Address 🗁 C:\Documents and Settings\All Users\Application Data\Thor Guard\ThorPCX 3.0				
File and Folder Tasks	Sites.mdb MDB File	thorpcx.ini Configuration Settings	thorpcx.lic License	
🧭 Make a new folder	1,256 KB	5 KB	1 KB	
Publish this folder to the Web				

The contents may differ by a few files and folders, but the three files displayed in the picture above are the files which should be overwritten by the files acquired from the backup folder.

IMPORTANT: Go to Page 3 if you have trouble finding the Thor Guard and/ThorPCX 3.0 folders.

3. Overwrite the files in the above folder with the files acquired from the backup folder, confirming each overwrite as necessary.

4. Restart the ThorPCX service by navigating to Start->Control Panel->Administrative Tools->Services. Note: You may need to run Services as an administrator in order to restart the ThorPCX service.

5. Start or restart the ThorPCX console in order to verify that the settings for email, sensors, license key, and other ThorPCX, have changed.



Showing Hidden Files

In some Windows computers or servers, you may not be able to see some of the hidden files in the ProgramData (7 / Vista) or Application Data (XP) folders. In order to view the ThorPCX files and save a backed up copy of these files, follow these steps:

1. Click on the "Start Menu" and then "Control Panel".



2. Next click on the "Folder Options" button.



3. Then choose the "Files" tab and finally check the bullet for "Show hidden files, folders, and drives".

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General View Jearch				
Folder views				
you are using for this folder to all folders of this type.	lat			
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Advanced settings:				
📕 Files and Folders 📃 🔺				
Always show icons never thumbnails				
Always show menus				
🔽 Display file icon on thimbnails 🗧				
Display file size information in folder tips				
Display the full path in the title bar (Classic theme only)				
🤰 Hidden files and folders 🤜				
 Dent show hidden files, foldore, er drives 				
Show hidden files, folders, and drives				
Hide empty drives in the Computer folder				
Hide extensions for known file types				

Your hidden files should now be visible. Thank you for choosing Thor Guard and ThorPCX!